

A paragraph to give more context to their life, their attitudes and their relationship with digital:

Digital inclusion:					
Device access					
Connectivity					
Motivation					
Digital skills					

Needs, goals, aspirations

Things they need that digital can support with and could be enablers on their digital support journey. What are their aspirations for digital?

Barriers and frustrations

Problems that get in the way of them having the digital access and opportunities that they need: