The 2024 Scottish Government/COSLA Digital Maturity Assessment

Information for Participants

WHAT'S NEW

The Scottish Government/COSLA digital maturity platform is now available at any time.

Update your assessment when it provides the most value, e.g., to support business cases, strategic planning or performance reporting.

Third and voluntary sector social care organisations can now register their interest in completing the assessment.

As part of our commitment to opening up the SG/COSLA Digital Maturity Assessment to third and voluntary sector social care, interested organisations can now register at scottishhealthandsocialcare.dma.works/social-care-registration

Data validation has been completed.

Half of all organisations participating in the 2023 data collection initiative, representing nearly all organisations qualifying for the validation scheme, have completed the validation process successfully.

The summary report of findings from the 2023 assessment has been published.

National insights on progress and constraints from the 2023 baseline assessment are now digihealthcare.scot

RECOMMENDATIONS FOR YOUR 2024 ASSESSMENT

Make More Use of the Staff Survey Feature

In 2023, only a third of participating organisations made meaningful use of the Staff Survey.
Those who did commented positively:

> *"We received some surprising insights from the staff survey that helped complete the assessment but also gave us some pointers regarding actions we need to take. Really helpful!"*

> *"It's really clever. Sending the link out only takes a minute, and you can view results, even broken down by staff group as they come in."*

The staff survey can help you gain insight into your workforce's perspective on important metrics of digital maturity:

- **Easy to administer** – just copy and paste the link from the assessment platform.
- **Anonymous** – participants cannot be identified from their submissions.
- **You're in control** – the staff survey is designed to support your efforts to complete the assessment by offering you data about your organisation; results do not impact your assessment directly.
- **Easy results** – see outcomes from the staff survey on a live dashboard.
- **Insights by staff group** – results are available by staff group and care setting.
- **Data available for other uses** – you can download your data for further analysis.
- **Out-of-the-box benefits tracking** – generic questions about the impact of digital on staff productivity and effectiveness help track what difference you're making (coming soon)

Make Use of Onboarding Support

If you were unable to participate in 2023 or your Lead Respondents have changed, please contact support as soon as possible.

Plan Your Assessment Completion

Plan and assemble your team of contributors, when/what you want to update, and how you will use the tools provided by the assessment platform (Delegation/Polling/Conference).

COMING SOON

Benefits tracking

We'll introduce new ways of visualising data from the Staff Survey component to support you with basic options to track the impact of system go-lives, procedure changes or training drives.

Software as a Medical Device

Acknowledging SaMD as part of organisation's digital maturity journey, we'll shortly introduce a set of seven dedicated questions across several assessment sections to help track participating organisations' use of this technology.

Healthcare and Social Care System Integration

We're introducing ten new questions across a range of assessment sections dedicated to tracking the digital dimensions of the integration of Scottish health and social care.

Support Workshops

From 20th March 2024 our drop-in workshops supporting organisations' updates to their assessments will resume on a bi-weekly schedule. Sessions will take place every second Wednesday at 11:00am.

Learning and Collaboration

The Festival of Transformation, our learning platform under development, is nearing completion and we are anticipatingits launch as a unique resource for community exchange, learning and collaboration.

DMA

FESTIVAL OF TRANSFORMATION

Digital Health & Care Scotland

COSLA